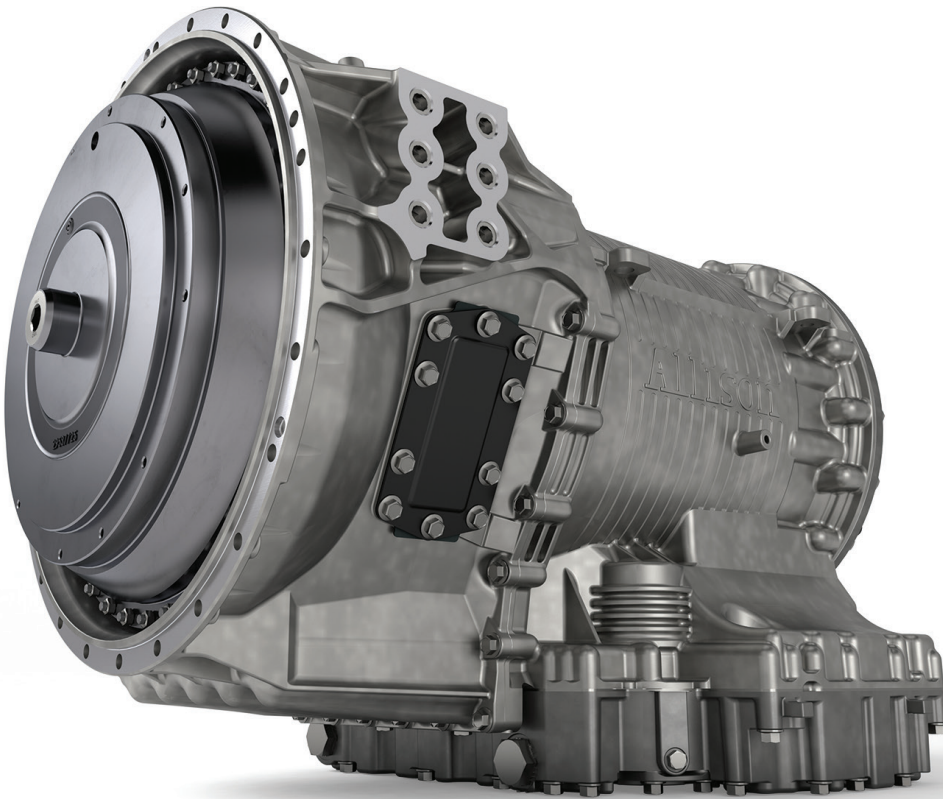


# 2021 Allison Transmission Coverage



Improving The Way The World Works



Terms and Conditions for

# Allison™ ReTran® Transmission Coverage

## Transmission Coverage Definitions and Requirements

### Standard Limited Warranty

All Allison™ ReTran® transmissions carry a comprehensive Standard Limited Warranty covering 100% parts and labor.\* The length of Standard Limited Warranty coverage depends upon the Vocational Model Series and vehicle vocation.

**REQUIREMENTS:** Use of Allison Approved TES 668™ or TES 295® transmission fluid\*\* and Allison Genuine filters is required for TC10® transmissions during the Standard Limited Warranty coverage period.

### Extended Transmission Coverage\*\*\*

Extended Transmission Coverage can be purchased to increase coverage to a total of four years. Extended Transmission Coverage begins at the end of standard limited warranty and is available for purchase through Allison Authorized Distributors and Dealers.

**REQUIREMENTS:** Use of Allison Approved TES 668 or TES 295 transmission fluid\*\* and Allison Genuine filters is required. Failure to use Allison Approved TES 668 or TES 295 transmission fluid and Allison Genuine filters will result in no coverage for repair beyond Standard Limited Warranty coverage. One hundred percent concentration is not achieved until the second consecutive fluid change using Allison Approved TES 668 or TES 295 transmission fluid. The second consecutive fluid change must be achieved at the time of Extended Transmission Coverage purchase.

\* See ReTran Warranty Parchment SE0187EN for details.

\*\* For a list of current Allison Approved TES 668 or TES 295 transmission fluids, go to: [allisontransmission.com](http://allisontransmission.com); click on Parts + Service, then Approved Fluids.

\*\*\* The terms and conditions under which Allison Transmission offers Extended Transmission Coverage are set forth on the back of the Extended Transmission Coverage Agreement Registration, available from any Allison Authorized Distributor or Dealer.

2021 Allison™ ReTran® Transmission Coverage Pricing Guide

| Model         | Standard Limited Warranty<br>(Years Of Coverage) | Extended Transmission Coverage<br>(Years Of Coverage) | Extended Transmission Coverage Pricing*<br>(2 Years - Prices In USD) |
|---------------|--|---|--|
| 1000**        | 2  | 2   | \$616  |
| 2000**        | 2  | 2   | \$681  |
| 2400          | 2  | 2   | \$434  |
| 3000          | 2  | 2   | \$590  |
| 3000 P        | 2  | 2   | \$635  |
| 3000 P Refuse | 2  | 2   | \$1,295  |
| 3066          | 2  | 2   | \$738  |
| 3066 P        | 2  | 2   | \$758  |
| 3066 R        | 2  | 2   | \$819  |
| 3500 P        | 2  | 2   | \$777  |
| 3500 P Refuse | 2  | 2   | \$1,399  |
| 4000          | 2  | 2   | \$1,436  |
| 4000 P        | 2  | 2   | \$1,436  |
| 4000 P Refuse | 2  | 2   | \$2,182  |
| 4000 PR       | 2  | 2   | \$1,725  |
| 4000 R        | 2  | 2   | \$1,436  |
| 4500 P        | 2  | 2   | \$1,207  |
| 4500 P Refuse | 2  | 2   | \$2,056  |
| 4500 PR       | 2  | 2   | \$1,293  |
| B300          | 2  | 2   | \$2,096  |
| B300 R        | 2  | 2   | \$2,868  |
| B400          | 2  | 2   | \$2,096  |
| B400 R        | 2  | 2   | \$3,089  |
| B500          | 2  | 2   | \$1,821  |
| B500 R        | 2  | 2   | \$2,504  |

\* Extended Transmission Coverage: Available for purchase through Allison Authorized Distributors and Dealers to increase coverage to a total of four years.

\*\* 1000 Series™ and 2000 Series™ ReTran ETC not available for UK market.

Extended Transmission Coverage is not available for use on Refuse "Glider Kit" applications.

Q. During my Extended Coverage periods, will Allison Transmission cover repairs if I do not use an Allison Approved TES 668™ or TES 295® transmission fluid and Allison Genuine filters?

**A. No.**

Q. Where can I purchase Extended Coverage?

**A. You can purchase the coverage from any Allison Authorized Distributor or Dealer.**

Q. When do I purchase Extended Coverage?

**A. You can purchase the coverage at the time the ReTran® Transmission is sold or within 12 months of the ReTran Transmission sale.**

Q. How do I pay for this Extended Coverage?

**A. You may include the cost with the purchase of your ReTran transmission (with dealer approval) or simply write a check to the Allison Authorized Distributor or Dealer.**

Q. Do I have to return to the selling outlet to obtain service?

**A. No. You may select any Allison Authorized Distributor or Dealer offering vehicle transmission service.**

Q. If I decide to sell or trade in my vehicle before my coverage expires, can the remaining coverage be transferred to my ReTran transmission?

**A. No. The remaining coverage is not transferable to your ReTran transmission. The Extended Coverage purchased stays with the transmission. There is no need for transfer papers to be filed.**

Q. Are towing charges to the nearest Allison Transmission authorized service outlet covered by Extended Coverage?

**A. See the ETC Agreement Registration terms and conditions for further details concerning towing coverage.**

Q. Is the support equipment or transmission cooler purchased from Allison Transmission for original installations covered by Extended Coverage?

**A. No.**

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Information or specifications subject to  
change without notice or obligation.

[allisontransmission.com](http://allisontransmission.com)

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